

PARK RULES & INFORMATION

After hours. If you have an urgent matter or medical emergency after hours and you require assistance please call 5952 2020 and leave a message for immediate call back. **STANDARD OFFICE HOURS ARE 8.00AM - 8.00PM**

Common areas - Camp Kitchen, Games Room, Playground and toilet block

NO SMOKING allowed in camp kitchen, games room, cabins or around the playground area.

Children under 7 years **must** be accompanied by an adult at **ALL** times in these areas. Older children must also be supervised.

Be aware that the games room and camp kitchen area is under 24 hour video surveillance

BBQs are located at the camp kitchen. They require tokens for operation. These are available from the office and are \$1.00 each. A token lasts between 12-15 minutes. **Please clean the BBQ'S as best you can for the next person but do not pour water on them. They get cleaned daily by our staff.**

Gas BBQ's or Webbers are allowed to be used **with managements approval only.**

Open fires of any description including heat beads or spits are **NOT permitted within the park at any time.**

Camp Kitchen is available for washing dishes and food preparation. There is a stove, toaster, kettle, hot water, refrigerator and microwave. **Cleaning of fish is not permitted.**

Games Room is located next to Camp Kitchen. It is open from 9am to 7pm. Food and drink is not permitted in the games room. There is a bin for all lolly wrappers. Please do not throw them on the floor. Also do not tamper with any of the machines or games. If any problems, please report to the park office. **Games are not owned by the park** and the game owners will need to be called.

Laundry facilities are located within the toilet block building. An iron and washing powder are available at the office if required. Please use camp kitchen to wash dishes not the sinks or troughs in the amenities areas.

Playground is for the enjoyment of children. Adults should supervise young children in the playground at all times.

Speed limit in park is 10kph (walking pace). Please be mindful of children crossing to the playground or on bikes

Bicycles and scooters etc. can be ridden at walking pace. Helmets must be worn at all times. They are not to be ridden after dark or after streetlights come on. They are not to be ridden between sites, cabins, around toilet block area, in and around camp kitchen and games room.

Alcohol can be consumed responsibly in your cabin or on your site. **Open alcohol is not to be carried around the park.** Excessive alcohol consumption will not be tolerated and will result in the person or persons being asked to leave the park.

Camp Sites are to be kept clean and tidy during your stay. All rubbish including cigarette butts are to be bagged and put in rubbish bins provided. Bins are located around the park.

Clotheslines are not to be strung around campsites or trees or outside park units. Clotheslines are located behind toilet block area.

Gas Bottles refills are available. Prices in office.

Visitors & guests must sign in at office upon arrival prior to attending your cabin/site. Visitors' cars are not permitted in the park. Visitors found in breach of park rules will be asked to leave. Guests visitors must vacate the park by 9.00pm or be charged an overnight accommodation rate.

Maze, Shop, Illusions Room & Puzzle Café are open from 10.00am to 5.00pm. When staying at A Maze 'N Things Holiday Park you are entitled to admission discounts. Please present your voucher at the shop. Food and drinks can be purchased from the café.

Pets are allowed at management discretion for campers only. **Pets are not permitted in or around park cabins.**

Refunds are not given for early departure

Check out time is strictly before 10.00am

Trees & Gardens We are proud of our trees and gardens, which create the park ambience. Please do not allow children to climb the trees (for safety reasons) or walk through garden beds. If you have any concerns about low hanging branches etc. please notify management and it will be addressed. **Do not attempt to cut or remove any trees yourself.**

No noise is allowed before 9am or after 10pm. Please consider other guests in the park.

- ❖ *No responsibility can be accepted for personal injury, loss or damage occasioned by any means whatsoever in the park.*
- ❖ *Management reserves the right to terminate or refuse occupancy at any time for failure to comply with any of the park rules or for offensive or disorderly behaviour. **No refunds will be given.***
- ❖ *Management has the right to take payment for any damages etc. to Park facilities or accommodations*

A MAZE 'N THINGS EMERGENCY ACTION PLAN

All emergencies are to be reported to the manager or park employees. If the office is closed or if it is after hours please phone 5952 2020 and leave a brief message explaining importance of your call for immediate call back. If the park is unattended phone 000 (only in an emergency).

ACTION PLAN CHECKLIST

Three short blasts repeated on the emergency siren indicates an emergency situation exists

- ☐ **Listen carefully to all instructions from park staff.**
- ☐ **Keep Calm - DO NOT PANIC.**
- ☐ **Turn off all electricity and gas supplies on your site.**
- ☐ **Account for all people in your party ie, those staying on site with you. If you are unable to locate them quickly advise the park staff who will assist.**
- ☐ **Evacuate after instructions from park staff to designated safe areas as indicated on the map below.**
- ☐ **Leave all property behind including car, caravan, boats, tent etc. Removal of any vehicle may impede emergency vehicles.**

